



Patents

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: )  
 ) Art Unit: **2662**  
Klinker, et al. )  
 ) Examiner: **Saba Tsegaye**  
Serial No.: **09/833,219** )  
 )  
Filed: **April 10, 2001** )  
 )  
For: **System and Method to Assure Network** )  
 **Service Levels with Intelligent Routing** )

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**CERTIFICATE OF MAILING**

I hereby certify that this Response to Office Action is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313 on: October 13, 2004.

*Maggie Gately*  
Maggie Gately

**RESPONSE TO OFFICE ACTION**

Sir:

Responsive to the Office Action mailed May 13, 2004, please enter the following amendments. Please reconsider the application in light of the amendments and the appended remarks. A request for a two-month extension of time accompanies this response.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 11 of this paper.

**Conclusion** is on page 12 of this paper.